

Terms & Conditions

Shipping & Delivery

Free Standard Delivery applies on orders of any total

The average delivery times for Standard Delivery around the world is: 15-21 working days. And orders can take between 3-5 working days to be processed.

This free delivery offer is subject to change at any time. If your order is processed during a free delivery period, it will be fulfilled in accordance with the offer at that time.

From time to time, some Goods and Services may be out of stock or unavailable which may hinder the fulfilment of all or part of your Order. If this occurs, you can choose another Good or Service of equal or lesser value, in the event another Good or Service is not available we will refund you the price paid for the individual item impacted by the unavailability.

Unless provided for under these Terms or as otherwise agreed by leafpatti no cancellations or changes to Orders will be accepted, and the Goods will be delivered to the Delivery Address in an Order. You should carefully check that your Order is accurate before you submit it. You will, however, be able to return Goods under the Returns Policy.

Refund Policy

Returns

Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately, we can't offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next, contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us.

Sale items (if applicable)

Only regular priced items may be refunded, unfortunately, sale items cannot be refunded.

Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email.